

# Target Market Determination

Version 3 dated February 2024



This Target Market Determination (TMD) has been prepared in accordance with the *Treasury Laws Amendment (Design and Distribution Obligations and Product Intervention Powers) Act 2019* and associated Regulations. TMDs are designed to assist issuers to ensure that financial products they issue are likely to be consistent with the *likely objectives, financial situation and needs* of the consumers for whom they are intended (the target market) and to assist distributors to ensure that financial products are distributed to the target market.

The TMD is general in nature and should not be construed as financial advice. Consumers should obtain independent advice prior acquiring the product to ensure that it is appropriate for their particular *objectives, financial situation and needs*.

<b>Product</b>	Chameleon Platinum with Visa Debit
<b>Reference documents</b>	General Home Loan Terms and Conditions and Credit Guide
<b>Issuer</b>	Mortgage House Capital Funding No. 1 Pty Ltd ABN 99 603 910 210  Issuer of the Visa Debit Card is: Indue Ltd ABN 97 087 822 464 AFSL 320204
<b>Date of TMD</b>	28 February 2024
<b>Target Market</b>	<p><b>Description of target market</b></p> <p>The features of this product have been assessed as meeting the <i>likely objectives, financial situation and needs</i> of consumers who:</p> <ul style="list-style-type: none"> <li>• meet the eligibility criteria;</li> <li>• require a loan to purchase, refinance or construct an owner occupied or investment residential property;</li> <li>• require the flexibility of a variable interest rate;</li> <li>• want the option of either principal and interest or interest only (available for investment residential properties only) repayments;</li> <li>• require the option of consolidating debts;</li> <li>• may want access to other optional features and benefits (such as linked offset account);</li> <li>• may have experienced a life event with adverse credit history who may not qualify for an alternate loan product: and</li> <li>• may be borrowers aged 60 or over (subject to adequate security) who may not qualify for an alternate loan product.</li> </ul> <p>Whilst variable interest rates may fluctuate, the product meets the likely objectives, financial situation and needs of consumers in the target market because it allows them to make additional repayments and/or deposit funds into an offset account to reduce interest payable whilst retaining the ability to draw on those funds when required.</p> <p><b>Owner Occupied Residential Property</b></p> <p>This product allows consumers to finance the purchase, refinance or construction of an owner occupied residential property with the ability to select</p>

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	<p>principal and interest repayments in order to reduce the overall debt and build equity or interest only whilst constructing.</p> <p><b>Investment Residential Property</b></p> <p>This product allows consumers to finance the purchase, refinance or construction of an investment property with the ability to select:</p> <ul style="list-style-type: none"> <li>• principal and interest repayments in order to reduce the overall debt and build equity; or</li> <li>• interest only for tax purposes</li> <li>• interest only whilst constructing.</li> </ul> <p><b>Description of product, including key attributes</b></p> <ul style="list-style-type: none"> <li>• Variable interest rate.</li> <li>• Offset account is available;</li> <li>• Redraw is available on a variable interest rate.</li> <li>• Minimum loan amount \$50,000.</li> <li>• Maximum loan amount \$2,000,000.</li> <li>• Maximum loan term 30 years.</li> <li>• Maximum Loan to Valuation Ratio (LVR): 80% including LMI.</li> <li>• Repayment options: <ul style="list-style-type: none"> <li>○ principal and interest for Owner Occupied.</li> <li>○ principal and interest and interest only for Investment.</li> <li>○ Interest only for Construction</li> </ul> </li> <li>• Repayment frequency – weekly, fortnightly or monthly.</li> <li>• Application fee is payable.</li> <li>• Settlement fee is payable.</li> <li>• Annual Facility fee is payable.</li> <li>• Construction administration fee is payable.</li> <li>• Nil redraw fee for redraw conducted via internet banking (a fee applies for staff assisted redraw).</li> </ul> <p><b>Classes of consumers for who the product may not be suitable</b></p> <p>This product may not be suitable for consumers who:</p> <ul style="list-style-type: none"> <li>• do not meet the eligibility requirements;</li> <li>• are seeking the certainty of fixed repayments over the term of the loan;</li> <li>• have less than a 20% deposit not including government costs;</li> </ul>
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<b>Distribution Conditions</b>	<p><b>Distribution conditions</b></p> <p>The following distribution channels and conditions have been assessed as being appropriate to direct the distribution of the product to the target market:</p> <table border="1"> <thead> <tr> <th style="background-color: #cccccc;">Channel</th> <th style="background-color: #cccccc;">Conditions</th> </tr> </thead> <tbody> <tr> <td>Direct – by phone or in person</td> <td>Only authorised staff or contracted branches are permitted to assist consumers with this product. Authorised staff or contracted branches have the necessary training, skills and knowledge to assess whether the consumer is within the target market.</td> </tr> <tr> <td>Third party – Accredited mortgage brokers subject to Best Interests Duty (BID) and related obligations</td> <td>All applications submitted by accredited mortgage brokers must comply with our policies and procedures issued to accredited brokers from time to time. Accredited mortgage brokers are subject to a higher duty under BID to ensure that</td> </tr> </tbody> </table>	Channel	Conditions	Direct – by phone or in person	Only authorised staff or contracted branches are permitted to assist consumers with this product. Authorised staff or contracted branches have the necessary training, skills and knowledge to assess whether the consumer is within the target market.	Third party – Accredited mortgage brokers subject to Best Interests Duty (BID) and related obligations	All applications submitted by accredited mortgage brokers must comply with our policies and procedures issued to accredited brokers from time to time. Accredited mortgage brokers are subject to a higher duty under BID to ensure that
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<b>Review Triggers</b>	<p>The distribution channels and conditions are appropriate because:</p> <ul style="list-style-type: none"> <li>• the product has a wide target market;</li> <li>• our distributors have been adequately trained to understand their DDO obligations;</li> <li>• they rely on existing distributors, methods, controls and supervision already in place;</li> <li>• our approval system has controls in place to flag applicants who may be outside the target market;</li> <li>• accredited mortgage brokers are subject to a higher duty under BID to ensure that the product is appropriate for the particular consumer;</li> </ul> <p>The following review triggers would reasonably suggest that the TMD may no longer be appropriate:</p> <ul style="list-style-type: none"> <li>• A significant dealing of the product to consumers outside the target market occurs;</li> <li>• A significant number of complaints are received from customers in relation to the product;</li> <li>• A significant number of defaults occur;</li> <li>• There is a material change to the product or the terms and conditions of the product.</li> </ul>												
<b>Review Periods</b>	<p><b>First review date:</b> 28 February 2025</p> <p><b>Periodic reviews:</b> at least every 12 months from the initial review and each subsequent review.</p> <p><b>Trigger reviews:</b> review to be completed within 10 business days of the identification of a trigger event.</p>												
<b>Distribution Information Reporting Requirements</b>	<p>The following information must be provided to [insert name of issuer] by distributors who engage in retail product distribution conduct in relation to this product:</p> <table border="1"> <thead> <tr> <th data-bbox="416 1361 767 1413">Type of information</th> <th data-bbox="767 1361 1086 1413">Description</th> <th data-bbox="1086 1361 1391 1413">Reporting period</th> </tr> </thead> <tbody> <tr> <td data-bbox="416 1413 767 1608">Specific Complaints</td> <td data-bbox="767 1413 1086 1608">Details of the complaint, including name and contact details of complainant and substance of the complaint.</td> <td data-bbox="1086 1413 1391 1608">As soon as practicable and within 10 business days of receipt of complaint.</td> </tr> <tr> <td data-bbox="416 1608 767 1749">Complaints</td> <td data-bbox="767 1608 1086 1749">Number of complaints and general feedback relating to the product and its performance</td> <td data-bbox="1086 1608 1391 1749">Every 1 month</td> </tr> <tr> <td data-bbox="416 1749 767 1975">Significant dealing(s)</td> <td data-bbox="767 1749 1086 1975">Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)</td> <td data-bbox="1086 1749 1391 1975">As soon as practicable, and in any case within 10 business days after becoming aware</td> </tr> </tbody> </table>	Type of information	Description	Reporting period	Specific Complaints	Details of the complaint, including name and contact details of complainant and substance of the complaint.	As soon as practicable and within 10 business days of receipt of complaint.	Complaints	Number of complaints and general feedback relating to the product and its performance	Every 1 month	Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware
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