

Target Market Determination

Version 1 dated September 2024



This Target Market Determination (TMD) has been prepared in accordance with the *Treasury Laws Amendment (Design and Distribution Obligations and Product Intervention Powers) Act 2019* and associated Regulations. TMDs are designed to assist issuers to ensure that financial products they issue are likely to be consistent with the *likely objectives, financial situation and needs* of the consumers for whom they are intended (the target market) and to assist distributors to ensure that financial products are distributed to the target market.

The TMD is general in nature and should not be construed as financial advice. Consumers should obtain independent advice prior acquiring the product to ensure that it is appropriate for their particular *objectives, financial situation and needs*.

Product	Mortgage House Personal Loan
Reference documents	General Home Loan Terms and Conditions and Credit Guide
Issuer	Mortgage House Capital Funding No. 1 Pty Ltd ABN 99 603 910 210
Date of TMD	3 September 2024
Target Market	<p>Description of target market</p> <p>The features of this product have been assessed as meeting the <i>likely objectives, financial situation and needs</i> of consumers who:</p> <ul style="list-style-type: none"> • meet the eligibility criteria; • require a loan for personal purposes <ul style="list-style-type: none"> ○ Top up finance for the purchase, construction or refinance of residential property for personal or investment, ○ Debt Consolidation, ○ Personal use, ○ Purchase of motor vehicles, motorbikes, caravans, boats and other personal equipment require the option of a variable or fixed rate; • may want access to other optional features and benefits (such as linked redraw); • may want repayments as principal and interest only • need the option of consolidating debts. <p>Variable Rate</p> <p>Whilst variable interest rates may fluctuate, the product meets the likely objectives, financial situation and needs of consumers in the target market because it allows them to make additional repayments and/or deposit funds into an offset account to reduce interest payable whilst retaining the ability to draw on those funds when required.</p>

Loan for Personal Use

This product allows consumers to finance

- a top up for the purchase, construction or refinance of residential property for personal or investment,
- Debt Consolidation,
- Personal use,
- Purchase of motor vehicles, motorbikes, caravans, boats and other personal equipment require the option of a variable or fixed rate;

Description of product, including key attributes

- Variable interest rate.
- Fixed interest rate over 1-5 year term.
- Redraw is available on a variable interest rate.
- Minimum loan amount \$10,000.
- Maximum loan amount \$100,000
- Maximum loan term 10 years
- Maximum Loan to Valuation Ratio (LVR): 125%
- Repayment options: principal and interest only.
- Repayment frequency – weekly, fortnightly or monthly.
- Application fee is payable.
- Settlement fee is payable.
- Nil redraw fee for redraw conducted via internet banking (a fee applies for staff assisted redraw).

Classes of consumers for who the product may not be suitable

This product may not be suitable for consumers who:

- do not meet the eligibility requirements;
- are seeking any other loan than personal loan

<p>Distribution Conditions</p>	<p><i>Distribution conditions</i></p> <p>The following distribution channels and conditions have been assessed as being appropriate to direct the distribution of the product to the target market:</p> <table border="1" data-bbox="432 398 1386 864"> <thead> <tr> <th data-bbox="432 398 764 432">Channel</th> <th data-bbox="764 398 1386 432">Conditions</th> </tr> </thead> <tbody> <tr> <td data-bbox="432 432 764 645">Direct – by phone or in person</td> <td data-bbox="764 432 1386 645">Only authorised staff or contracted branches are permitted to assist consumers with this product. Authorised staff or contracted branches have the necessary training, skills and knowledge to assess whether the consumer is within the target market.</td> </tr> <tr> <td data-bbox="432 645 764 864">Third party – Accredited mortgage brokers subject to Best Interests Duty (BID) and related obligations</td> <td data-bbox="764 645 1386 864">All applications submitted by accredited mortgage brokers must comply with our policies and procedures issued to accredited brokers from time to time. Accredited mortgage brokers are subject to a higher duty under BID to ensure that the Product is in the best interests of the particular consumer.</td> </tr> </tbody> </table> <p>The distribution channels and conditions are appropriate because:</p> <ul style="list-style-type: none"> • the product has a wide target market; • our distributors have been adequately trained to understand their DDO obligations; • we rely on existing distributors, methods, controls and supervision already in place; • our approval system has controls in place to flag applicants who may be outside the target market; • accredited mortgage brokers are subject to a higher duty under BID to ensure that the product is appropriate for the particular consumer; 	Channel	Conditions	Direct – by phone or in person	Only authorised staff or contracted branches are permitted to assist consumers with this product. Authorised staff or contracted branches have the necessary training, skills and knowledge to assess whether the consumer is within the target market.	Third party – Accredited mortgage brokers subject to Best Interests Duty (BID) and related obligations	All applications submitted by accredited mortgage brokers must comply with our policies and procedures issued to accredited brokers from time to time. Accredited mortgage brokers are subject to a higher duty under BID to ensure that the Product is in the best interests of the particular consumer.
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<p>Review Triggers</p>	<p>The following review triggers would reasonably suggest that the TMD may no longer be appropriate:</p> <ul style="list-style-type: none"> • A significant dealing of the product to consumers outside the target market occurs; • A significant number of complaints are received from customers in relation to the product; • A significant number of defaults occur; • There is a material change to the product or the terms and conditions of the product. 						
<p>Review Periods</p>	<p><i>First review date:</i> 3 September 2025</p> <p><i>Periodic reviews:</i> at least every 12 months from the initial review and each subsequent review.</p> <p><i>Trigger reviews:</i> review to be completed within 10 business days of the identification of a trigger event.</p>						
<p>Distribution Information Reporting Requirements</p>	<p>The following information must be provided to [insert name of issuer] by distributors who engage in retail product distribution conduct in relation to this product:</p> <table border="1" data-bbox="432 1939 1386 1989"> <thead> <tr> <th data-bbox="432 1939 780 1989">Type of information</th> <th data-bbox="780 1939 1086 1989">Description</th> <th data-bbox="1086 1939 1386 1989">Reporting period</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Type of information	Description	Reporting period			
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	Specific Complaints	Details of the complaint, including name and contact details of complainant and substance of the complaint.	As soon as practicable and within 10 business days of receipt of complaint.
	Complaints	Number of complaints and general feedback relating to the product and its performance	Every 1 month
	Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware